

## Case Study

# Crawley & Horsham Hospital

Crawley & Horsham Hospital has explored new technological possibilities to increase their security level in an effective manner. They have chosen the security management platform Nedap AEOS.

**Controlling  
secure  
lockdown  
procedures.**

'Working with the Nedap team made the migration to AEOS a smooth transition and has benefitted in giving a far more secure and manageable system with the knowledge that future policy changes and demands will be easily met and better yet, improved upon! The lockdown policy as well as access control, security management and CCTV are now centrally managed over the entire estate via the AEOS Security Management platform.'

**Rima Dutt** *Hospital Trust team*

**Security Management**

  
nedap  
technology that matters



### Project overview

A hospital works 24 hours a day, 7 days a week, non-stop, and security needs to be guaranteed for the access of different people that use the hospital (patients, doctors, nurses, visitors, etc.). It is therefore very important to control lockdown. In response to NHSLA requirements to undertake a risk profile of lockdown procedures, Nedap was invited to visit Crawley & Horsham Hospital in Crawley, West Sussex. The hospital's security team wished to explore new technologies available to enable them to adhere to the new directives in an easier and more effective manner.

### Definition

When security of patients, staff or assets is at risk by any identified threat or hazard, a lockdown should be achieved. Lockdown is the process of controlling the movement and access of people, including staff, patients and visitors within a specific building or area. Entry, exit and movements of people within an NHS site can be controlled by both security employees and physical security measures.

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### Implementation

The ability to enable the hospital to follow the NHSLA lockdown directives was the main goal. But the security team was keen to explore their future options to gain the most out of any new investment. Therefore they opted for a flexible solution that offered the possibility to integrate new technologies at any time and that could be managed centrally with other disciplines of security.

Initially the scope was to secure all doors that covered the main access areas within the hospital. Due to the flexibility and feature rich benefits of Nedap's AEOS security management platform, the trust security team decided to transfer total control of security management to AEOS. Nedap also offers products available through additional license purchase or integration options; such as vehicle and car park security, secure lockers and medicine cabinets and CCTV management.

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## **Crawley & Horsham Hospital**

Built in the 1960's, Crawley Hospital enjoys a near town centre location. Originally Crawley District General Hospital, Crawley merged with Horsham Hospital in the early nineties to form the Crawley Horsham NHS Trust, one of the first Trusts to be established. Crawley and Horsham Trust joined with East Surrey Healthcare NHS Trust in 1998, creating Surrey and Sussex Healthcare NHS Trust.

### **Nedap Security Management**

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